

Verkada Inc. ("**Verkada**") has reviewed the completed Command Connector Qualification ("**CCQ**") Form in connection with the proposed Verkada Command Connector purchase by the undersigned end customer ("**Customer**") and determined that certain existing Customer devices (as described in the email sent to the Customer or Partner by a Verkada product representative outlining the compatibility of Customer's devices with the Verkada Command Connector and/or the Hosted Software) (each, a "**Potentially Incompatible Device**") are not, or may not be, compatible with the Verkada Command Connector and/or the Hosted Software. Terms not defined in this Command Connector Compatibility Waiver ("**Waiver**") have the meanings ascribed to them in the Verkada End User Agreement (previously entered into, or to be entered into, between Customer and Verkada).

Customer acknowledges and agrees that:

- the use of any Potentially Incompatible Device with the Verkada Command Connector and/or the Hosted Software is at the Customer's sole risk and discretion. Verkada (i) makes no representations or warranties regarding, and disclaims all liability in connection with, the compatibility, performance, or functionality of any Potentially Incompatible Device with the Verkada Command Connector or the Hosted Software, and (ii) provides no assurances that the Verkada Command Connector will conform to the Documentation when used with any Potentially Incompatible Device;
- Verkada is under no obligation to provide Support or any other form of troubleshooting assistance for issues related to the use of Potentially Incompatible Devices, either on their own or with Verkada Command Connector and/or the Hosted Software; and
- Customer is solely responsible for addressing any technical issues or problems arising from the use of Potentially Incompatible Devices or from the Verkada Command Connector when used with any Potentially Incompatible Device.